

## A Key Tool in Health Care: Diabetes Self-Management Education and Training (DSME/T) Texas: Background, Benefits, and Insurance Coverage of DSME/T

This fact sheet provides information about public and private insurance coverage for diabetes self-management education and training (DSME/T)<sup>i</sup> services in Texas.

# Diabetes and DSME/T in the United States

The nation is in the grips of a diabetes epidemic. According to the Centers for Disease Control and Prevention, 30.3 million Americans have diabetes,<sup>1</sup> exceeding the entire population of Texas.<sup>2</sup> In 2015, 1.5 million adults were diagnosed—more than 4,100 every day.<sup>1</sup> One in 3 adults has prediabetes, which often leads to diabetes.<sup>1</sup>

Some risk factors for developing type 2 diabetes are increased age, higher weight, high blood pressure, high cholesterol, and physical inactivity.<sup>3</sup> Further, people of color disproportionately bear the burden of type 2 diabetes and the related health effects. They are more likely to be diagnosed with the disease,<sup>1</sup> are less likely to have positive diabetes control indicators, such as lower A1c levels,<sup>4</sup> and experience worse health outcomes overall.<sup>5–7</sup>

Effective diabetes management depends largely on individual self-care,<sup>8,9</sup> making DSME/T critical to addressing this epidemic. DSME/T is "the process of facilitating the knowledge, skill, and ability necessary for diabetes self-care."<sup>10</sup> This process requires incorporating patients' unique needs and experiences into individualized education and support plans that promote new behaviors and solutions.<sup>10</sup> These solutions include healthy eating, physical activity, self-monitoring, medication use, risk reduction, management of acute and chronic complications, and problem-solving strategies to address psychosocial issues and establish healthy habits.<sup>11</sup>

Research shows that by giving patients the tools necessary to better manage their diabetes, DSME/T significantly improves health outcomes<sup>12–15</sup> and reduces health care expenditures.<sup>8,9,16– <sup>23</sup> Indeed, "persons with diabetes who do not receive [DSME/T] are four times as likely as those who do to develop a major diabetes complication."<sup>24</sup></sup>

Despite this evidence, participation in DSME/T remains low,<sup>25,26</sup> particularly among rural populations,<sup>12</sup> Medicare<sup>27</sup> and Medicaid beneficiaries,<sup>16</sup> uninsured or underinsured persons,<sup>28,29</sup> and "ethnic minorities, older persons, and persons with language barriers and low literacy."<sup>24</sup> Moreover, DSME/T services often do not conform to best practices.<sup>28</sup> To offer the most effective care, providers may consider patterning DSME/T services after the

<sup>i</sup> DSME/T may also be referred to as diabetes self-management education (DSME), diabetes self-management training (DSMT), or diabetes self-management education and support.

National Standards for Diabetes Self-Management Education and Support, developed by the American Diabetes Association (ADA) and American Association of Diabetes Educators (AADE).<sup>11</sup>

Insurance coverage presents one lever for facilitating delivery of and access to high-quality DSME/T. In many states, statutes and regulations require public and private insurers to cover DSME/T services. Some Medicaid materials, including managed care contracts and Medicaid agency guidance, have specific DSME/T coverage requirements. Public health professionals and policymakers may use these statutes, regulations, and Medicaid materials to understand the patterns, trends, and gaps in DSME/T coverage and to identify opportunities for reform.

### **Diabetes in Texas**

As of 2015, approximately 1 in 9 adults in Texas had been diagnosed with diabetes—more than 2.32 million individuals in total.<sup>30</sup> African Americans and Hispanic individuals in Texas are roughly 30% more likely than non-Hispanic whites to have diabetes and more than twice as likely as non-Hispanic whites to die from the disease.<sup>31</sup> According to the ADA, an additional 6.88 million individuals—37.2% of the state's adult population—have prediabetes.<sup>32</sup>

In 2015, 49.8% of Texas adults with diabetes reported "fair or poor" general health, and 59.4% reported poor mental or physical health at least 1 day in the past 30 days.<sup>30</sup> Moreover, in 2015, 30.3% of Texas adults with diabetes reported an inability to do usual activities at least 1 day in the past 30 days.<sup>30</sup> However, in 2015, 11.4% of Texas adults with the disease did not visit a health professional for their diabetes, and only 59.7% received 2 or more A1c tests in the past year.<sup>30</sup> The annual medical and economic costs attributable to diabetes in Texas exceeds \$33.9 billion.<sup>33</sup>

TX Diabetes Burden Compared with National Diabetes Burden (Age-Adjusted) <sup>30,34</sup>	тх	U.S.
% of Adults with Diagnosed Diabetes (2015)	11.2%	9.1% <sup>iii</sup>
New Cases of Diabetes / 1,000 Adults (2015)	11.1	6.5
Completed a DSME/T Class ii (2010)	63.2%	57.4%
Daily Self-Monitoring Blood Glucose ii (2010)	59.6%	63.6%
Overweight or Obese "(2010)	86.1%	84.7%
Physical Inactivity <sup>ii</sup> (2010)	36%	36.1%
High Blood Pressure <sup>ii</sup> (2015)	50.5%	57.9% <sup>iii</sup>
High Cholesterol <sup> ii</sup> (2015)	55.6%	55.5% <sup>iii</sup>

<sup>&</sup>lt;sup>ii</sup> Adults with Self-reported Diagnosed Diabetes

iii 50 States + DC: US Median

### Current State Insurance Coverage for DSME/T

This section examines DSME/T coverage by the 3 primary sources of health insurance: private insurance, Medicare, and Medicaid. Private insurance includes coverage provided by an employer, purchased through an Affordable Care Act Marketplace, or purchased directly from an insurer. Medicare is a public health insurance program that provides coverage for most individuals ages 65 or older, as well as certain individuals with disabilities.<sup>35</sup> Medicaid is a public health insurance program for many low-income populations, certain individuals with disabilities, and pregnant women. Unlike Medicare, Medicaid limits eligibility based upon an individual's income and assets.<sup>36</sup> These limitations, as well as the services Medicaid covers, vary among the states.<sup>37</sup>

Insurance Type	Private	Medicare	Medicaid
% of State Population <sup>38</sup>	55%	11%	16%
Coverage Required	Yes	Part B only	Yes* (See below)
Cost Sharing	Varies by plan	Up to 20% copay Deductible	Not Specified
Limitations	Not specified	10 hours within 12 months of initial referral 2 hours annual follow-up training Referral required	* Managed care only

#### **Private Insurance**

Texas requires private health insurance policies to provide coverage for DSME/T,<sup>39,40</sup> including medical nutrition therapy.<sup>41</sup> Private insurance covers DSME/T upon an initial diabetes diagnosis, upon a significant change in an individual's symptoms or condition, or when "warranted by the development of new [diabetes] techniques or treatments."<sup>42</sup> DSME/T must be provided by a licensed, registered, or certified health care practitioner acting within their scope of practice.<sup>43,44</sup> The provider also must meet certain "education requirements, as determined by the individual's licensing agency in consultation with the commissioner of public health."<sup>44</sup>

When a physician or health care provider orders DSME/T for a patient, the services must satisfy certain criteria. The patient can receive coverage for DSME/T that is delivered through an ADA-recognized program, provided by specified multidisciplinary teams, or "provided by a diabetes educator certified by the National Certification Board for Diabetes Educators."<sup>45</sup> Insurers may impose cost-sharing requirements equal to or less than those applicable to similar covered benefits.<sup>46</sup>

#### **Medicare Coverage**

Medicare provides recipients with up to 10 hours of outpatient DSME/T in the year following their first referral for DSME/T.<sup>47,48</sup> Subject to limited exception,<sup>49</sup> recipients may receive 1 hour of private training and 9 hours of group training.<sup>50</sup> Recipients may qualify for up to 2 hours of follow-up training each year after they receive initial training.<sup>51</sup> To receive coverage for DSME/T, a Medicare recipient must obtain a referral from the health care professional treating the recipient's diabetes<sup>52,53</sup> and receive the training from an ADA- or AADE-accredited program.<sup>52,54</sup> Recipients may be responsible for any applicable deductible and a copay up to 20% of the total cost of DSME/T services.<sup>52,55</sup>

### Medicaid Coverage

Texas' Medicaid program provides coverage for certain lowincome populations, including low-income pregnant women, parents or other caretaker relatives, children, individuals 65 years of age or older, and individuals with disabilities.<sup>56,57</sup> The state's Medicaid managed care providers, who provide care to more than 78% of Texas Medicaid beneficiaries,<sup>58</sup> are required to provide disease management services, including patient selfmanagement education.<sup>59</sup> Moreover, the Texas Medicaid Wellness Program provides select high-cost/high-risk beneficiaries who have diabetes with up to 10 hours of DSME/T and 3 hours of nutritional counseling.<sup>60</sup> More generally, the program covers group clinical services and educational counseling for beneficiaries with diabetes.<sup>61</sup>

## Conclusion

Research suggests that by empowering patients to manage their diabetes, DSME/T can improve health outcomes and reduce treatment costs.<sup>12–23</sup> Private insurance and Medicaid coverage for DSME/T services may help with the provision of and access to DSME/T. States that already require such coverage might consider building on those efforts by ensuring covered DSME/T services comply with the National Standards. They may also consider reducing barriers to access, such as pre-authorization requirements, cost sharing, and utilization limitations; raising awareness about the availability of DSME/T; and increasing the frequency and duration of DSME/T services.

#### Resources

Texas Medicaid Information

https://hhs.texas.gov/services/health/medicaid-chip

Medicare DSME/T Information http://bit.ly/2wC4pRE

Diabetes Information from the CDC www.cdc.gov/diabetes/

LawAtlas Texas DSME/T Website http://j.mp/2ckhWDU

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