

# A Key Tool in Health Care: Diabetes Self-Management Education and Training (DSME/T) Iowa: Background, Benefits, and Insurance Coverage of DSME/T

This fact sheet provides information about public and private insurance coverage for diabetes self-management education and training (DSME/T)<sup>i</sup> services in Iowa.

# Diabetes and DSME/T in the United States

The nation is in the grips of a diabetes epidemic. According to the Centers for Disease Control and Prevention, 30.3 million Americans have diabetes, exceeding the entire population of Texas. In 2015, 1.5 million adults were diagnosed—more than 4,100 every day. One in 3 adults has prediabetes, which often leads to diabetes.

Some risk factors for developing type 2 diabetes are increased age, higher weight, high blood pressure, high cholesterol, and physical inactivity.<sup>3</sup> Further, people of color disproportionately bear the burden of type 2 diabetes and the related health effects. They are more likely to be diagnosed with the disease,<sup>1</sup> are less likely to have positive diabetes control indicators, such as lower A1c levels,<sup>4</sup> and experience worse health outcomes overall.<sup>5–7</sup>

Effective diabetes management depends largely on individual self-care, <sup>8,9</sup> making DSME/T critical to addressing this epidemic. DSME/T is "the process of facilitating the knowledge, skill, and ability necessary for diabetes self-care." <sup>10</sup> This process requires incorporating patients' unique needs and experiences into individualized education and support plans that promote new behaviors and solutions. <sup>10</sup> These solutions include healthy eating, physical activity, self-monitoring, medication use, risk reduction, management of acute and chronic complications, and problem-solving strategies to address psychosocial issues and establish healthy habits. <sup>11</sup>

Research shows that by giving patients the tools necessary to better manage their diabetes, DSME/T significantly improves health outcomes<sup>12–15</sup> and reduces health care expenditures.<sup>8,9,16–23</sup> Indeed, "persons with diabetes who do not receive [DSME/T] are four times as likely as those who do to develop a major diabetes complication."<sup>24</sup>

Despite this evidence, participation in DSME/T remains low, <sup>25,26</sup> particularly among rural populations, <sup>12</sup> Medicare<sup>27</sup> and Medicaid beneficiaries, <sup>16</sup> uninsured or underinsured persons, <sup>28,29</sup> and "ethnic minorities, older persons, and persons with language barriers and low literacy." Moreover, DSME/T services often do not conform to best practices. <sup>28</sup> To offer the most effective care, providers may consider patterning DSME/T

services after the National Standards for Diabetes Self-Management Education and Support, developed by the American Diabetes Association (ADA) and American Association of Diabetes Educators (AADE).<sup>11</sup>

Insurance coverage presents one lever for facilitating delivery of and access to high-quality DSME/T. In many states, statutes and regulations require public and private insurers to cover DSME/T services. Some Medicaid materials, including managed care contracts and Medicaid agency guidance, have specific DSME/T coverage requirements. Public health professionals and policymakers may use these statutes, regulations, and Medicaid materials to understand the patterns, trends, and gaps in DSME/T coverage and to identify opportunities for reform.

#### Diabetes in Iowa

As of 2015, roughly 1 in 13 adults in Iowa had been diagnosed with diabetes—more than 211,000 individuals in total.<sup>30</sup> African Americans in the state are nearly 60% more likely than non-Hispanic whites to have the disease.<sup>31</sup> According to the ADA, an additional 810,000 individuals—35.2% of the state's adult population—have prediabetes.<sup>32</sup>

In 2015, 40.6% of Iowa adults with diabetes reported "fair or poor" general health, and 61.2% reported poor mental or physical health at least 1 day in the past 30 days. O Moreover, 24.1% of adults with diabetes in the state reported an inability to do usual activities at least 1 day in the past 30 days. However, in 2015, more than 6% of Iowa adults with the disease did not visit a health professional for their diabetes, and only 78.7% received 2 or more A1c tests in the past year. The annual medical and economic costs attributable to diabetes in Iowa exceeds \$3.4 billion.

IA Diabetes Burden Compared with National Diabetes Burden (Age-Adjusted) <sup>30,34</sup>	IA	U.S.
% of Adults with Diagnosed Diabetes (2015)	7.7%	9.1% <sup>iii</sup>
New Cases of Diabetes / 1,000 Adults (2015)		6.5
Completed a DSME/T Class <sup>ii</sup> (2010)	60.3%	57.4%
Daily Self-Monitoring Blood Glucose ii (2010)	70.1%	63.6%
Overweight or Obese ii (2010)	86.8%	84.7%
Physical Inactivity ii (2010)	38%	36.1%
High Blood Pressure (2015)	51.8%	57.9% <sup>iii</sup>
High Cholesterol ii (2015)	59.4%	55.5% <sup>iii</sup>

<sup>&</sup>lt;sup>1</sup> DSME/T may also be referred to as diabetes self-management education (DSME), diabetes self-management training (DSMT), or diabetes self-management education and support.

ii Adults with Self-reported Diagnosed Diabetes

iii 50 States + DC: US Median

# Current State Insurance Coverage for DSME/T

This section examines DSME/T coverage by the 3 primary sources of health insurance: private insurance, Medicare, and Medicaid. Private insurance includes coverage provided by an employer, purchased through an Affordable Care Act Marketplace, or purchased directly from an insurer. Medicare is a public health insurance program that provides coverage for most individuals ages 65 or older, as well as certain individuals with disabilities. Medicaid is a public health insurance program for many low-income populations, certain individuals with disabilities, and pregnant women. Unlike Medicare, Medicaid limits eligibility based upon an individual's income and assets. These limitations, as well as the services Medicaid covers, vary among the states. These limitations in the services Medicaid covers, vary among the states.

Insurance Type	Private	Medicare	Medicaid
% of State Population <sup>38</sup>	61%	15%	17%
Coverage Required	Yes	Part B only	Yes
Cost Sharing	Not specified	Up to 20% copay  Deductible	None
Limitations	At least 10 hours initial training  2 hours annual follow-up training  Referral required	10 hours within 12 months of initial referral 2 hours annual follow-up training Referral required	1 complete diabetes education program per lifetime Referral required

#### **Private Insurance**

lowa requires private health insurance plans to cover outpatient DSME/T when the physician managing the patient's diabetes orders DSME/T services.<sup>39</sup> Private insurance must cover at least 10 hours of initial training received within 1 year and 2 hours of follow-up training each subsequent year.<sup>39</sup> DSME/T programs must be certified by the Iowa Department of Public Health, <sup>39</sup> and a physician, registered nurse, licensed dietitian, or pharmacist must serve as the primary DSME/T instructor. 40 Programs with one primary instructor must have at least one supporting instructor who a) is not the same type of medical professional as the primary instructor, and b) is a physician, registered nurse, licensed dietitian, or pharmacist.<sup>40</sup> Primary and supporting instructors must demonstrate sufficient knowledge about diabetes through continuing education, equivalent training or experience, or current certification as a certified diabetes educator.40

## **Medicare Coverage**

Medicare provides recipients with up to 10 hours of outpatient DSME/T in the year following their first referral for DSME/T. 41,42 Subject to limited exception, a recipients may receive 1 hour of private training and 9 hours of group training. A Recipients may qualify for up to 2 hours of follow-up training each year after they receive initial training. To receive coverage for DSME/T, a Medicare recipient must obtain a referral from the health care professional treating the recipient's diabetes 46,47 and receive the training from an ADA- or AADE-accredited program. A Recipients may be responsible for any applicable deductible and a copay up to 20% of the total cost of DSME/T services.

## **Medicaid Coverage**

lowa's Medicaid program covers all individuals at or below 138% of the federal poverty level (approximately \$33,948 for a family of four in 2017)<sup>50</sup> as well as certain populations that do not otherwise meet the income eligibility requirements, such as some pregnant women.<sup>37,51</sup> The program covers outpatient DSME/T<sup>52</sup> when a beneficiary's attending physician provides a referral for services.<sup>53</sup> The program covers 1 complete diabetes education program in a beneficiary's lifetime as well as follow-up assessments 3 months and 12 months after the initial program ends.<sup>54</sup> DSME/T programs must be certified by the department for Medicaid and the lowa Department of Public Health.<sup>55</sup> A DSME/T program must directly employ, contract with, or provide referrals to a physician, a registered nurse, a registered dietitian, and a licensed pharmacist.<sup>56</sup>

#### Conclusion

Research suggests that by empowering patients to manage their diabetes, DSME/T can improve health outcomes and reduce treatment costs. 12-23 Private insurance and Medicaid coverage for DSME/T services may help with the provision of and access to DSME/T. States that already require such coverage might consider building on those efforts by ensuring covered DSME/T services comply with the National Standards. They may also consider reducing barriers to access, such as pre-authorization requirements, cost sharing, and utilization limitations; raising awareness about the availability of DSME/T; and increasing the frequency and duration of DSME/T services.

#### Resources

Iowa Medicaid Information http://dhs.iowa.gov/iahealthlink

Medicare DSME/T Information

http://bit.ly/2wC4pRE

Diabetes Information from the CDC

www.cdc.gov/diabetes/

LawAtlas Iowa DSME/T Website http://j.mp/2cko1A5

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