

# A Key Tool in Health Care: Diabetes Self-Management Education and Training (DSME/T) Georgia: Background, Benefits, and Insurance Coverage of DSME/T

This fact sheet provides information about public and private insurance coverage for diabetes self-management education and training (DSME/T)<sup>i</sup> services in Georgia.

### Diabetes and DSME/T in the United States

The nation is in the grips of a diabetes epidemic. According to the Centers for Disease Control and Prevention, 30.3 million Americans have diabetes, exceeding the entire population of Texas. In 2015, 1.5 million adults were diagnosed—more than 4,100 every day. One in 3 adults has prediabetes, which often leads to diabetes.

Some risk factors for developing type 2 diabetes are increased age, higher weight, high blood pressure, high cholesterol, and physical inactivity.<sup>3</sup> Further, people of color disproportionately bear the burden of type 2 diabetes and the related health effects. They are more likely to be diagnosed with the disease,<sup>1</sup> are less likely to have positive diabetes control indicators, such as lower A1c levels,<sup>4</sup> and experience worse health outcomes overall.<sup>5–7</sup>

Effective diabetes management depends largely on individual self-care, <sup>8,9</sup> making DSME/T critical to addressing this epidemic. DSME/T is "the process of facilitating the knowledge, skill, and ability necessary for diabetes self-care." <sup>10</sup> This process requires incorporating patients' unique needs and experiences into individualized education and support plans that promote new behaviors and solutions. <sup>10</sup> These solutions include healthy eating, physical activity, self-monitoring, medication use, risk reduction, management of acute and chronic complications, and problem-solving strategies to address psychosocial issues and establish healthy habits. <sup>11</sup>

Research shows that by giving patients the tools necessary to better manage their diabetes, DSME/T significantly improves health outcomes<sup>12–15</sup> and reduces health care expenditures.<sup>8,9,16–23</sup> Indeed, "persons with diabetes who do not receive [DSME/T] are four times as likely as those who do to develop a major diabetes complication."<sup>24</sup>

Despite this evidence, participation in DSME/T remains low, <sup>25,26</sup> particularly among rural populations, <sup>12</sup> Medicare<sup>27</sup> and Medicaid beneficiaries, <sup>16</sup> uninsured or underinsured persons, <sup>28,29</sup> and "ethnic minorities, older persons, and persons with language barriers and low literacy." <sup>24</sup> Moreover, DSME/T services often do not conform to best practices. <sup>28</sup> To offer the most effective care, providers may consider patterning DSME/T services after the

National Standards for Diabetes Self-Management Education and Support, developed by the American Diabetes Association (ADA) and American Association of Diabetes Educators (AADE).<sup>11</sup>

Insurance coverage presents one lever for facilitating delivery of and access to high-quality DSME/T. In many states, statutes and regulations require public and private insurers to cover DSME/T services. Some Medicaid materials, including managed care contracts and Medicaid agency guidance, have specific DSME/T coverage requirements. Public health professionals and policymakers may use these statutes, regulations, and Medicaid materials to understand the patterns, trends, and gaps in DSME/T coverage and to identify opportunities for reform.

### Diabetes in Georgia

As of 2015, nearly 1 in 9 adults in Georgia had been diagnosed with diabetes—more than 869,000 individuals in total.<sup>30</sup> African Americans in the state are more than 50% more likely than non-Hispanic whites to have diabetes; African American women in the state are nearly 63% more likely than non-Hispanic white women to have the disease.<sup>31</sup> According to the ADA, an additional 2.6 million individuals—36.1% of the state's adult population—have prediabetes.<sup>32</sup>

In 2015, 54.8% of Georgia adults with diabetes reported "fair or poor" general health, and 66.7% reported poor mental or physical health at least 1 day in the past 30 days. <sup>30</sup> Moreover, in 2015, 40.3% of adults with diabetes in the state reported an inability to do usual activities at least 1 day in the past 30 days. <sup>30</sup> However, in 2015, 12.2% of Georgia adults with the disease did not visit a health professional for their diabetes, and only 63.5% received 2 or more A1c tests in the past year. <sup>30</sup> The annual medical and economic costs attributable to diabetes in Georgia exceeds \$12 billion. <sup>33</sup>

GA Diabetes Burden Compared with National Diabetes Burden (Age-Adjusted) <sup>30,34</sup>	GA	U.S.
% of Adults with Diagnosed Diabetes (2015)	10.7%	9.1% <sup>iii</sup>
New Cases of Diabetes / 1,000 Adults (2015)	7.5	6.5
Completed a DSME/T Class <sup>ii</sup> (2010)	60.7%	57.4%
Daily Self-Monitoring Blood Glucose ii (2010)	66.7%	63.6%
Overweight or Obese ii (2010)	86.3%	84.7%
Physical Inactivity ii (2010)	33.8%	36.1%
High Blood Pressure ii (2015)	75.6%	57.9% <sup>iii</sup>
High Cholesterol ii (2015)	63.7%	55.5% <sup>iii</sup>

<sup>&</sup>lt;sup>1</sup> DSME/T may also be referred to as diabetes self-management education (DSME), diabetes self-management training (DSMT), or diabetes self-management education and support.

ii Adults with Self-reported Diagnosed Diabetes

iii 50 States + DC: US Median

## Current State Insurance Coverage for DSME/T

This section examines DSME/T coverage by the 3 primary sources of health insurance: private insurance, Medicare, and Medicaid. Private insurance includes coverage provided by an employer, purchased through an Affordable Care Act Marketplace, or purchased directly from an insurer. Medicare is a public health insurance program that provides coverage for most individuals ages 65 or older, as well as certain individuals with disabilities. <sup>35</sup> Medicaid is a public health insurance program for many low-income populations, certain individuals with disabilities, and pregnant women. Unlike Medicare, Medicaid limits eligibility based upon an individual's income and assets. <sup>36</sup> These limitations, as well as the services Medicaid covers, vary among the states. <sup>37</sup>

Insurance Type	Private	Medicare	Medicaid
% of State Population <sup>38</sup>	52%	13%	19%
Coverage Required	Yes	Part B only	No
Cost Sharing	Varies by plan	Up to 20% copay  Deductible	-
	10 hours within 1 year of qualifying event	10 hours within 12 months of initial referral	
Limitations	Follow-up training only available in the	2 hours annual follow-up training	-
	year after primary training	Referral required	

#### **Private Insurance**

Georgia requires all private health insurance policies to provide coverage for outpatient DSME/T, including medical nutrition therapy.<sup>39,40</sup> Private insurance covers DSME/T upon certain qualifying events, such as a patient's diabetes diagnosis, a significant change in a patient's diabetes-related condition, or a change in a patient's diagnostic levels or treatment regimen.<sup>41</sup> Policies cover 10 hours of primary DSME/T in the year following a qualifying event.<sup>42</sup> Subject to limited exception, primary DSME/T is delivered in group settings.<sup>42</sup> Private insurance also covers individual follow-up training in the year following a patient's completion of primary DSME/T.<sup>43</sup>

A Georgia-licensed physician must prescribe DSME/T for a patient. <sup>39,40</sup> DSME/T programs must be recognized by the federal Centers for Medicare & Medicaid Services or a national DSME/T-accrediting organization. <sup>44</sup> DSME/T and medical nutrition therapy services must be provided by an interdisciplinary team of certified, registered, or licensed health

care professionals.<sup>45,46</sup> The team must include, at a minimum, a licensed dietitian and a registered nurse or other health care professional who is a Certified Diabetes Educator.<sup>45,46</sup> Insurers may impose the same cost-sharing requirements applicable to other covered benefits.<sup>47</sup>

#### **Medicare Coverage**

Medicare provides recipients with up to 10 hours of outpatient DSME/T in the year following their first referral for DSME/T. <sup>48,49</sup> Subject to limited exception, <sup>50</sup> recipients may receive 1 hour of private training and 9 hours of group training. <sup>51</sup> Recipients may qualify for up to 2 hours of follow-up training each year after they receive initial training. <sup>52</sup> To receive coverage for DSME/T, a Medicare recipient must obtain a referral from the health care professional treating the recipient's diabetes <sup>53,54</sup> and receive the training from an ADA- or AADE-accredited program. <sup>53,55</sup> Recipients may be responsible for any applicable deductible and a copay up to 20% of the total cost of DSME/T services. <sup>53,56</sup>

#### **Medicaid Coverage**

Georgia's Medicaid program covers certain low-income populations, including low-income pregnant women, parents or other caretaker relatives, children, individuals 65 years of age or older, and individuals with disabilities. The program does not explicitly indicate that beneficiaries receive coverage for DSME/T.

#### Conclusion

Research suggests that by empowering patients to manage their diabetes, DSME/T can improve health outcomes and reduce treatment costs. 12-23 Private insurance and Medicaid coverage for DSME/T services may help with the provision of and access to DSME/T. States that already require such coverage might consider building on those efforts by ensuring covered DSME/T services comply with the National Standards. They may also consider reducing barriers to access, such as pre-authorization requirements, cost sharing, and utilization limitations; raising awareness about the availability of DSME/T; and increasing the frequency and duration of DSME/T services.

#### Resources

**Georgia Medicaid Information** 

https://dch.georgia.gov/medicaid

**Medicare DSME/T Information** 

http://bit.ly/2wC4pRE

**Diabetes Information from the CDC** 

www.cdc.gov/diabetes/

LawAtlas Georgia DSME/T Website

http://j.mp/2car6kS

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