

# A Key Tool in Health Care: Diabetes Self-Management Education and Training (DSME/T) Florida: Background, Benefits, and Insurance Coverage of DSME/T

This fact sheet provides information about public and private insurance coverage for diabetes self-management education and training (DSME/T)<sup>i</sup> services in Florida.

## Diabetes and DSME/T in the United States

The nation is in the grips of a diabetes epidemic. According to the Centers for Disease Control and Prevention, 30.3 million Americans have diabetes, exceeding the entire population of Texas. In 2015, 1.5 million adults were diagnosed—more than 4,100 every day. One in 3 adults has prediabetes, which often leads to diabetes.

Some risk factors for developing type 2 diabetes are increased age, higher weight, high blood pressure, high cholesterol, and physical inactivity.<sup>3</sup> Further, people of color disproportionately bear the burden of type 2 diabetes and the related health effects. They are more likely to be diagnosed with the disease,<sup>1</sup> are less likely to have positive diabetes control indicators, such as lower A1c levels,<sup>4</sup> and experience worse health outcomes overall.<sup>5–7</sup>

Effective diabetes management depends largely on individual self-care, <sup>8,9</sup> making DSME/T critical to addressing this epidemic. DSME/T is "the process of facilitating the knowledge, skill, and ability necessary for diabetes self-care." <sup>10</sup> This process requires incorporating patients' unique needs and experiences into individualized education and support plans that promote new behaviors and solutions. <sup>10</sup> These solutions include healthy eating, physical activity, self-monitoring, medication use, risk reduction, management of acute and chronic complications, and problem-solving strategies to address psychosocial issues and establish healthy habits. <sup>11</sup>

Research shows that by giving patients the tools necessary to better manage their diabetes, DSME/T significantly improves health outcomes<sup>12–15</sup> and reduces health care expenditures.<sup>8,9,16–23</sup> Indeed, "persons with diabetes who do not receive [DSME/T] are four times as likely as those who do to develop a major diabetes complication."<sup>24</sup>

Despite this evidence, participation in DSME/T remains low, <sup>25,26</sup> particularly among rural populations, <sup>12</sup> Medicare <sup>27</sup> and Medicaid beneficiaries, <sup>16</sup> uninsured or underinsured persons, <sup>28,29</sup> and "ethnic minorities, older persons, and persons with language barriers and low literacy." <sup>24</sup> Moreover, DSME/T services often do not conform to best practices. <sup>28</sup> To offer the most effective care, providers may consider patterning DSME/T

services after the National Standards for Diabetes Self-Management Education and Support, developed by the American Diabetes Association (ADA) and American Association of Diabetes Educators (AADE).<sup>11</sup>

Insurance coverage presents one lever for facilitating delivery of and access to high-quality DSME/T. In many states, statutes and regulations require public and private insurers to cover DSME/T services. Some Medicaid materials, including managed care contracts and Medicaid agency guidance, have specific DSME/T coverage requirements. Public health professionals and policymakers may use these statutes, regulations, and Medicaid materials to understand the patterns, trends, and gaps in DSME/T coverage and to identify opportunities for reform.

## Diabetes in Florida

As of 2015, approximately 1 in 10 adults in Florida had been diagnosed with diabetes—more than 1.82 million people in total. According to the ADA, an additional 5.8 million people—38.7% of the state's adult population—have prediabetes. Between 2012 and 2014, African Americans and individuals from other communities of color in the state died from diabetes at a rate nearly twice that of non-Hispanic whites.

In 2015, more than 40% of Florida adults diagnosed with diabetes reported "fair or poor" general health, and 47.1% reported an inability to do usual activities at least 1 day in the past 30 days. Despite this high burden, in 2015, more than 20% of Florida adults with the disease did not visit a health professional for their diabetes, and only 74.4% received 2 or more A1c tests in the past year. The annual medical and economic costs attributable to diabetes in Florida exceeds \$26 billion. The annual medical and exceeds \$26 billion.

FL Diabetes Burden Compared With National Diabetes Burden (Age-Adjusted) <sup>30,34</sup>		U.S.
% of Adults with Diagnosed Diabetes (2015)	9.3%	9.1% <sup>iii</sup>
New Cases of Diabetes / 1,000 Adults (2015)	8.2	6.5
Completed a DSME/T Class <sup>ii</sup> (2010)	54.9%	57.4%
Daily Self-Monitoring Blood Glucose ii (2010)		63.6%
Overweight or Obese ii (2010)		84.7%
Physical Inactivity (2010)	38.2%	36.1%
High Blood Pressure ii (2015)	58.4%	57.9% <sup>iii</sup>
High Cholesterol <sup>ii</sup> (2015)	59.9%	55.5% <sup>iii</sup>

<sup>&</sup>lt;sup>1</sup> DSME/T may also be referred to as diabetes self-management education (DSME), diabetes self-management training (DSMT), or diabetes self-management education and support.

ii Adults with Self-reported Diagnosed Diabetes

iii 50 States + DC: US Median

# Current State Insurance Coverage for DSME/T

This section examines DSME/T coverage by the 3 primary sources of health insurance: private insurance, Medicare, and Medicaid. Private insurance includes coverage provided by an employer, purchased through an Affordable Care Act Marketplace, or purchased directly from an insurer. Medicare is a public health insurance program that provides coverage for most individuals ages 65 or older, as well as certain individuals with disabilities. Medicaid is a public health insurance program for many low-income populations, certain individuals with disabilities, and pregnant women. Unlike Medicare, Medicaid limits eligibility based upon an individual's income and assets. These limitations, as well as the services Medicaid covers, vary among the states. The services Medicaid covers in the services of the services of

Insurance Type	Private	Medicare	Medicaid
% of State Population <sup>38</sup>	49%	18%	18%
Coverage Required	Yes	Part B only	No
Cost Sharing	Varies by plan	Up to 20% copay Deductible	Varies
Limitations	HMOs may not impose financial caps on DSME/T coverage	10 hours within 12 months of initial referral 2 hours annual follow-up training Referral required	-

#### Private Insurance

Florida law requires all private health insurance plans to provide coverage for outpatient DSME/T.<sup>39–41</sup> Coverage is available if "the patient's treating physician or a physician who specializes in the treatment of diabetes certifies that such services are necessary."<sup>39–41</sup> DSME/T services must follow the ADA's National Standards, <sup>42</sup> and HMOs may not impose financial caps on medically necessary DSME/T.<sup>43</sup> However, plans may require that DSME/T "be provided under the direct supervision of a certified diabetes educator or a board-certified endocrinologist" and that a DSME/T recipient receive nutrition counseling from a licensed dietitian. <sup>39–41</sup>

#### Medicare Coverage

Medicare provides recipients with up to 10 hours of outpatient DSME/T in the year following their first referral for

DSME/T.<sup>44,45</sup> Subject to limited exception,<sup>46</sup> recipients may receive 1 hour of private training and 9 hours of group training.<sup>47</sup> Recipients may qualify for up to 2 hours of follow-up training each year after they receive initial training.<sup>48</sup> To receive coverage for DSME/T, a Medicare recipient must obtain a referral from the health care professional treating the recipient's diabetes<sup>49,50</sup> and receive the training from an ADA- or AADE-accredited program.<sup>49,51</sup> Recipients may be responsible for any applicable deductible and a copay up to 20% of the total cost of DSME/T services.<sup>49,52</sup>

## **Medicaid Coverage**

Florida's Medicaid program covers certain low-income populations, including low-income pregnant women, parents or other caretaker relatives, children, noncitizens with medical emergencies, individuals 65 or older, and individuals with disabilities. <sup>53,54</sup> The program does not explicitly indicate that beneficiaries receive coverage for DSME/T. However, Florida Medicaid managed care organizations, which provide services to most Medicaid beneficiaries in the state, are required to provide coverage for disease management and education more generally. <sup>55</sup>

#### Conclusion

Research suggests that by empowering patients to manage their diabetes, DSME/T can improve health outcomes and reduce treatment costs. 12-23 Private insurance and Medicaid coverage for DSME/T services may help with the provision of and access to DSME/T. States that already require such coverage might consider building on those efforts by ensuring covered DSME/T services comply with the National Standards. They may also consider reducing barriers to access, such as preauthorization requirements, cost sharing, and utilization limitations; raising awareness about the availability of DSME/T; and increasing the frequency and duration of DSME/T services.

#### Resources

Florida Medicaid Information

www.fdhc.state.fl.us

Medicare DSME/T Information

http://bit.ly/2wC4pRE

**Diabetes Information from the CDC** 

www.cdc.gov/diabetes/

LawAtlas Florida DSME/T Website

http://j.mp/2ckmyJX

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